

EMIA Payer FAQ

- Q Can electronic claims currently be accepted with both the Legacy and the NPI number? **Yes**
- Q Can the Electronic Claim be accepted with just the NPI? **Yes if and only if the Provider has already registered the NPI number with EMIA.**
- Q If a provider sends in a claim with the Legacy and NPI number will the Electronic Remittance Advice be returned with the Legacy or the NPI? **Both**
- Q If I have an NPI that and there is no corresponding Legacy Number, what process do I need to follow to help the Payer understand that this is a new number. **Call Provider relations**
- Q Do I need to send a referring provider number NPI number? **Yes**
- Q Do I need to send the Facility NPI? **No, unless claims are paid to the facility; then, yes.**
- Q What do payers want to receive in the Facility address fields of the x12 claim? **Are you asking about the NM1 Service Location? If yes, keep sending the service location**
- Q What if I would like to receive payment differently than the contract currently states, can the payer understand my intent if I just send a NPI number in the Billing Loop/ Box 33 of the claim without sending a Legacy number. **No**
- Q Where in the electronic claim will the payer interrogate to determine the correct provider number to cross walk or process the claim?
Providers must register their NPI number with EMIA. After that they can submit using their EMIA Number, NPI only (if they have only one location), or NPI + Taxonomy
- Q If a test is allowed/required will the test be done in production or on a test system? **Test**
- Q Is there a specific test trading partner number? **No**